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基本資料

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學歷

- 2004.8~2008.7 美國中央佛羅里達大學管理資訊系統，博士
- 2002.8~2002.7 國立中正大學資訊管理學系，碩士
- 1993.8~1997.7 逢甲大學國際貿易學系，學士

經歷

- 2017.8~迄今 國立中山大學(全英文)全球人力資源管理學程，主任
- 2016.8~迄今 國立中山大學(全英文)國際經營管理學程，主任
- 國立中山大學管理學院國際事務中心，主任
- 2017.2~迄今 國立中山大學資訊管理學系，教授
- 2013.2~2017.1 國立中山大學資訊管理學系，副教授
- 2008.8~2013.1 國立中山大學資訊管理學系，助理教授
- 2015.8~2016.6 美國麻州大學，訪問學者
- 2004.8~2008.6 美國麻州大學，訪問學者
- 2006.8~2007.5 美國中央佛羅里達大學，研究助理、教學助理
- 2003.8~2004.6 美國中央佛羅里達大學，兼任講師
- 嶺東技術學院，兼任講師

研究興趣

1. 軟體開發專案管理
2. 知識管理
3. 電子商務
4. 資訊安全
5. 行為決策科學

服務

1. 海洋委員會政府公開資料委員
2. 台灣服務科學學會論文獎 2018 主辦人
3. 台灣服務科學學會南區聯盟召集人
4. 期刊審查委員(含 MISQ, Decision Sciences, European Journal of Information Systems, Information Systems Journal, Information & Management, Decision Support Systems,...等)
5. 研討會審查委員(含 ICIS, ECIS, PACIS, HICSS,AMCIS...等)
6. 研討會 Track Co-chair (含 ICIS2016, PACIS 2016)
7. 研討會 AE : AOM2012-2015
8. 研討會評論人：FSSR2016、資管博士生研討會
9. 科技部計畫審查委員：含專題研究、產學、以及大專生參與研究計畫初審
10. 高雄市政府 SBIR 審查委員
11. 管理學院 AACSB 再認證小組
12. 大學部協調人、研究所協調人、導師

榮譽及得獎

1. 106-7 學年度國立中山大學逸仙管理學術獎
2. 105 年吳大猷先生紀念獎
3. 105 學年度中山大學特聘年輕學者
4. 102-105 年研究績優教師
5. 2014 年服務科學學會國際合作獎
6. 102 管理學院優良導師
7. 指導學生郭淑娟獲得 2018 服務科學論文獎特優
8. 指導學生彭師孝獲得 2018 年服務科學論文獎優等
9. 指導學生彭師孝、王信捷獲得 2018 年崇越論文佳作
10. 指導學生劉怡君獲得崇越論文佳作

11. 指導學生江舜琦獲得宋作楠最佳論文獎
12. 指導學生郭家良(104)、謝宜臻(102)獲大專學生研究計畫研究創作獎
13. 2015, PACIS 最佳論文提名
14. 2014, 第 25 屆國際資訊管理研討會(資管年會), 最佳論文獎
15. 2012, 第 23 屆國際資訊管理研討會(資管年會), 最佳論文獎
16. 2010, IGI Global's Fourth Annual Excellence in Research Journal Awards
17. 2009, Decision Sciences Institute, Distinguished Paper Award
18. 2004, Conference of IIMA, Best Paper Award
19. 2002 中華民國斐陶斐榮譽學會榮譽會員

專業學會成員

1. 資管學會
2. Association for Information Systems
3. 台灣服務科學學會
4. 美國華人資訊管理學會

其它經驗

1. 哈佛個案教學及寫作訓練(哈佛大學)
2. 設計思考(擔任高榮、中鋼...等工作坊講師)

研究計畫

1. 科技部專題研究計畫：2008-迄今(含 2013-2019 優秀年輕學者計畫)
2. 頂尖大學研究計畫：電子商務研究中心子計畫(2012-2017)
3. 看見台灣基金會產學合作計畫：2016-2016
4. 溫世仁基金會產學合作計畫：2015-2016
5. 服務科學學會在地實踐計畫：2012-2014

學術著作

期刊

- 1) C. M. Chiu, Jack S. Hsu**, Paul Lowry, T. P. Liang, "Hsu, J., Chiu, C. M., Lowry, P. B., & Liang, T. P. (2017). Solving the Interpretational-Confounding and Interpretational-Ambiguity Problems of Formative Construct Modeling in Behavioral Research: Proposing a Two-Stage Fixed-Weight Redundancy Approach. *Journal of the Association for Information Systems*, In press.
- 2) Hsu, Jack Shih-Chieh, Sheng-Pao Shih, and Yuzhu Li. "The mediating effects of in-role and extra-role behaviors on the relationship between control and software-

- project performance." *International Journal of Project Management*, 2017, (35.8), pp. 1524-1536.
- 3) Hsu, Jack Shih-Chieh, Yuzhu Li, and Hua Sun. "Exploring the interaction between vertical and shared leadership in information systems development projects." *International Journal of Project Management* 2017, (35.8), pp. 1557-1572.
 - 4) H. M. Hsu, Jack S. Hsu^{**}, S.-Y. Wang, I.-C. Chang, "Exploring the Effects of Unexpected Outcome on Satisfaction and Continuance Intention," *Journal of Electronic Commerce Research*, 2016, (17:3), pp.239-255. (SSCI)
 - 5) Jack S. Hsu, Y. W. Hung, S.-B Shih, H.-M Hsu, "Expertise Coordination in Information Systems Development Projects: Willingness, Ability and Behavior," *Project Management Journal*, 2016, 47(4), pp.95-115. (SSCI)
 - 6) Jack S. Hsu, S. P. Shih, Y. W. Hung, and P.B. Lowry, "The role of extra-role behaviors and social controls in information security policy effectiveness," *Information Systems Research*, 2015, (26, 2), pp.282-300. (SSCI)
 - 7) T.C. Lin, Jack S. Hsu, H. L. Cheng, C. M. Chiu, "Exploring the Relationship between Receiving and Offering Online Social Support: A Dual Social Support Model," *Information & Management*, 2015, (52:3), pp.371-383. (SSCI)
 - 8) T. C. Lin, C. M. Chen, Jack S. Hsu^{**}, T. W. Fu, "The impact of team knowledge on problem solving competence in information systems development team," *International Journal of Project Management*, 2015, (33:8), pp.1692-1703. (SSCI)
 - 9) Jack S. Hsu^{**}, T. C. Lin, T. W. Fu, and Y. W. Hung, "The effect of unexpected features on app users' continuance intention," *Electronic Commerce Research and Applications*, 2015, (14:6), pp.418-430. (SSCI)
 - 10) Jack S. Hsu, T. H. Chu^{*}, T. C. Lin, and C. F. Lo, "Coping with Knowledge Boundaries Between Information System and Business Disciplines: An Intellectual Capital Perspective," *Information & Management*, 2014, (51:2), pp.283-295. (SSCI)
 - 11) Y. W. Hung, Jack S. Hsu^{**}, Z. Y. Su, H. H. Huang, "Countering User Risks in Information System Development Project," *International Journal of Information Management*, 2014, (34:4), pp.533-545. (SSCI)
 - 12) Jack S. Hsu^{**}, "Understanding the Role of Satisfaction in the Formation of Perceived Switching Value," *Decision Support Systems*, 2013, (59), pp.152-162. (SCI)
 - 13) Jack S. Hsu and Y.W. Hung, "Exploring the Interaction Effects of Social Capital," *Information & Management*, 2013, (50:7), pp.415-430. (SSCI)
 - 14) Jack S. Hsu, C. M. Chiu, Y. W. Hung, L. H. Chen, "Exploring Driving Factors of Providing Online Social Support: An Example of PTT Anti-Cancer Board," *Sun Yat-sen Management Review (in Chinese)*, 2013, (21:3), pp.511-544. (TSSCI)
 - 15) T. C. Lin, Jack S. Hsu^{**}, and H. C. Chen, "Customer willingness to pay for online music: The role of free mentality," *Journal of Electronic Commerce Research*, 2013, (14:4), pp.315-333. (SSCI)
 - 16) Jack S. Hsu, T. C. Lin, C.-C. Tsai, "Does confirmation always matter? Extending Expectancy Theories," *Behaviour & Information Technology*, 2013, (33:11), pp.1219-1230. (SSCI)
 - 17) Jack S. Hsu, Y. W. Hung, Y. -H. Chen, and H. H. Huang, "Antecedents and Consequences of User Co-production in Information System Development Project," *Project Management Journal*, 2013, (44:2), pp.67-87. (SSCI)

- 18) Jack S. Hsu**, T.-C. Lin, K.-T. Cheng, L. P. Linden "Reducing Requirement Incorrectness and Coping with its Negative Impact in Information System Development Projects," *Decision Sciences*, 2012, (43:5), pp.929-955. (SSCI)
- 19) T.-C. Lin, S. Wu, Jack S. Hsu, and Y. C. Chou, "The Integration of Value-Based Adoption and Expectation-Confirmation Models: An Example of IPTV Continuance Intention", *Decision Support Systems*, 2012, (54:1), pp. 63-75. (SCI)
- 20) H.-H. Huang, Jack S. Hsu**, and C.-Y. Ku "Understanding the Role of Computer-Mediated Counter-Argument in Countering Confirmation Bias," *Decision Support Systems*, 2012, (53:3), pp.438-447. (SCI)
- 21) T.-C. Lin, Jack S. Hsu**, G. T. Cheng, S. Wu, "Understanding the Role of Behavioral Integration in ISD Teams: An Extension of Transactive Memory Systems Concept," *Information Systems Journal*, 2012, (22:3), pp. 211-234. (SSCI)
- 22) Jack S. Hsu, S. P. Shih, J. Chiang, and Y. C. Liu, "The Impact of Transactive Memory Systems on IS Development Teams' Coordination, Communication, and Performance," *International Journal of Project Management*, 2012, (30:3), pp.329-340. (SSCI)
- 23) Jack S. Hsu**, T.C. Lin, G. T. Cheng, and Y.-W. Hung, "Users as Knowledge Co-producers in the Information System Development Project," *International Journal of Project Management*, 2012, (30:1), pp.27-36. (SSCI)
- 24) 鄭光廷、徐士傑、林東清, 影響使用者持續使用Web2.0 傳遞與分享知識之研究, 資管學報, 2012, (19:2), pp.38-63. (TSSCI)
- 25) Jack S. Hsu, H.H. Huang, L.P. Linden "Computer-mediated Counter-Arguments and Individual Learning" *Journal of Educational Technology and Society*, 2011, (14:4), pp.111-123. (SSCI)
- 26) Jack S. Hsu**, T.P. Liang, S. Wu, G. Klein, and J.J. Jiang, "Promoting the Integration of Users and Developers to Achieve a Collective Mind through the Screening of Information System Projects," *International Journal of Project Management*, 2011 (29:5), pp.514-524 (SSCI)
- 27) Jack S. Hsu**, J. Chang, G. Klein, and J.J. Jiang, "Exploring the Impact of Team Mental Models on Information Utilization and Project Performance in System Development," *International Journal of Project Management*, 2011, (29:1), pp.1-12, (SSCI)
- 28) Jack S. Hsu**, H. G Chen, J.J. Jiang, and G. Klein, "The Role of User Review on Information System Project Outcomes: A Control Theory Perspective," *International Journal of Information Technology Project Management*, 2010, (1:1), pp26-43.
- 29) S.-Y Hung, W.-J. Yu, K.-L. Liou, J Jack S. Hsu, Exploring E-learning Effectiveness Based on Activity Theory: An Example of Asynchronous Distance Learning, *MIS Review*, 2009, (15:1), pp. 71-99.
- 30) Jack S. Hsu**, C. L. Chen, Y. C. Liu, H. G. Chen, "The Impacts of User Review on Software Responsiveness: Moderating Requirements Uncertainty," *Information & Management*, 2008, (45:4), pp.203-210. (SSCI)
- 31) M.Sherphed, M. Tesch, and Jack S. Hsu, "Environmental Traits That Support a Learning Organization: The Impact on Information System Development Projects," *Comparative Technology Transfer and Society*, 2006, (4:2), pp. 196-218.

- 32) H.-H Huang and Jack S. Hsu**, "An Evaluation of Publication Productivity in Information Systems: 1999 to 2003," *Communications of the Association for Information Systems*, 2005, (15), pp. 555-564.
- 33) Jack S. Hsu and E.T. Chen, "Managers' Perceived Benefits of Using Electronic Procurement in Taiwan," 2004, *Communications of the IIMA*, (4:2), pp.31-41.

研討會

- 1) The Impact s of Requested Permission on Mobile App Adoption: The Insights Based on an Experiment in Taiwan, with Lai and Wu, *HICSS*, 2018
- 2) Team quotient, resilience, and performance of software development projects, with Wang and Cheng, *IRWITPM, Pre-ICIS workshop*, 2016
- 3) Leadership and Learning in Information System Development Project Team, with Sun and Li, *AMCIS*, 2016.
- 4) A Study of the Influences of Knowledge Boundary Spanning on Project Performance in Information System Development Projects, with Wang, Chang, and Lin, *PACIS*, 2016
- 5) Exploring the Interaction between Vertical and Shared Leadership in Information Systems Development Projects, with Li and Sun, *PACIS*, 2016
- 6) IT Ambidexterity - Conceptualization at the Business Process Level, with Heckmann and Maedche, *ECIS*, Turkey, 2016
- 7) When does One Weight Threats More? An Integration of Regulator Focus theory and Protection Motivation Theory, *WISP - Pre-ICIS Workshop*, 2015
- 8) Understanding the Impact of Service Failure and Recovery Justice on Consumers' Satisfaction and Repurchase Intention, with Huang, Hung, Fu, and Chiu, *PACIS*, Singapore, 2015
- 9) How boundaries spanning enhances ISD project team performance, with Wang, Lin, and Lin, *PACIS*, Singapore, 2015
- 10) Regulatory focus and control in ISD project, with Hung, *ECIS*, Munster, Germany, 2015
- 11) Uncommon Knowledge Use in IS Department: The impact of HRM Practices, with Lin and Wang, *PACIS*, Chengdu, China, , 2014
- 12) Explorative and Exploitative Learning in IS Department, with Lin, Wang, and Yang, *ICIM*, Taichung, Taiwan, 2014
- 13) Boundaries Spanning in Information System Development Project: The Moderating Role of Transactive Memory, with Wang and Lee, *DSI*, 2014
- 14) Leadership and Regulator Focus in ISD team, with Lai, *IRWITPM - Pre-ICIS Workshop*, Milan, Italy, 2013
- 15) Exploring individuals' loyalty to online support groups from the perspective of social support, with Lin, Chiu, and Cheng, *PACIS*, Hochiminh city, Vietnam, 2012.
- 16) 蘇致遠、徐士傑、洪郁雯，以組織訊息處理觀點探討軟體專案風險之降低與對抗，第二十三屆國際資訊管理研討會(資管年會)，高雄，2012 (最佳論文獎)
- 17) Antecedents and Consequences of User Co-Production in Information System Development Projects, with Hung, Chen, *Conf-IRM*, WU Vienna, Austria, 2012

- 18) 洪偉強、徐士傑、洪郁雯、蘇致遠，了解使用者如何在不同型態的醫院資訊系統開發專案中實現價值共創，第十七屆資訊管理暨實務研討會，台南，2011
- 19) 陳昶仁、鄭香蘭、林東清、徐士傑，探討服務導向觀點中 MIS 人員所需協作能力之個案研究-以 K 銀行為例，第十七屆資訊管理暨實務研討會，台南，2011
- 20) Social Capital Dimensions as Antecedents of the Willingness and Ability To Coordinate Expertise, Academy of Management Annual Meeting, with Jiang, Klein, and Saunders, *AOM Annual Meeting*, San Antonio, TX, USA, 2011
- 21) Users as Knowledge Co-producers in Information System Development Process, With Lin, Cheng, and Hung, Portland, *WDSI*, Oregon, USA, 2011
- 22) Understanding the Role of Knowledge Co-Production between Users and Developers in ISD Project: An Intellectual Capital Perspective, with Lo, Cheng, and Lin, *PACIS*, Taipei, Taiwan, 2010.
- 23) Understanding the Impact of Transactive Memory Systems on Project Team Performance: The Mediating Role of Knowledge Integration and Collective Mind, with Lin and Cheng, *Southern AIS Annual meeting*, Atlanta, GA, USA 2010.
- 24) Influence the Capabilities of ERP Vendors on ERP Project Success and the Moderating Effect of Government Support, with Moon, Paek, and Hightower, *DSI Annual meeting*, New Orleans, USA, 2009 (**Distinguished paper award**)
- 25) Influence Factors of Service-Oriented Recommender Systems, *International Conference on New Trends in Information and Service Sciences*, 2009, with Weng and Huang, Beijing, China.
- 26) Aligning the individual and group goals: The role of project team leader, with Li, *DSI Annual meeting*, Baltimore, USA. 2008
- 27) The Impact of Team Mental Models on IS Project Teams' Information Processing and Project Performance, with Neeraj, Jiang, and Klein, *the 2nd International Research Workshop on IT Project Management (Pre-ICIS Workshop)*, Montreal, Canada, Dec. 2007
- 28) The Effects of Deploying ATMs on Branch Bank Performance: Empirical Evidence from an Emerging Economy, with Hung, Liu, and Oh, *DSI Annual Meeting*, San Antonio, TX, Nov. 2007

